



STATE OF MONTANA

Emergency Notification Services

(Sometimes referred to as *Reverse 9-1-1*)

This service will use computer software, with existing enhanced 9-1-1 data, to access telephone numbers and regional geographic/map information. A computer will call telephone numbers in a predetermined area and deliver a prerecorded or real-time incident-specific message(s).

In the event of an emergency an authorized public safety agency/designee will:

- designate the area to be alerted and
- initiate an appropriate message

Areas can be predetermined such as flood plains and hazardous material storage sites, or identified on the fly such as in the case of an emergency (e.g. wild land fire) or disaster.

Message repeat functions; call back when no answer, alternative language and other specialized features are available. Depending on the length of a message, the fastest system can deliver thousands of messages per minute.

The Public Safety Services Office through the Department of Administration, for the State of Montana, has applied for a federal grant for the funding of this project.

For more information: <http://www.discoveringmontana.com/itsd/techmt/pssso.asp>



Public Safety Services Office

INFORMATION TECHNOLOGY SERVICES DIVISION

